

Student Wireless Network (Wi-Fi) Guide 🐬

Student Wi-Fi connections (SSIDs)

Below is the list of **Student Wi-Fi connections (SSIDs)** for the RSCCD campus sites.

Location	SSID
Santa Ana College	SAC-STUDENT
Santiago Canyon College	SCC-STUDENT
Centennial Education Center	CEC-STUDENT
Digital Media Center	DMC-STUDENT
Criminal Justice Academy	CJA-STUDENT
Orange Education Center	OEC-STUDENT
District Office	DO-STUDENT

Login Instructions

When you connect to Student Wi-Fi for the first time, you will be prompted to log in. Use your **Self-Service ID** and **Password.** Check the Terms box to **Accept the Terms of Use**. Then click **Log In**.

<u>NOTE:</u> Your **Self-Service ID** is your student email address, with the @student.sac.edu or @student.sccollege.edu domain removed. **Your password is the same used for Self Service & Canvas**.

RANC	HO SANTIAGO nity College District
	RSCCD Student WiFi
SelfServiceID:	
Password:	
Terms:	□ Laccept the terms of use
	Log In

Example: The Self-Service ID for <u>ab12345@student.sac.edu</u> is ab12345

Wi-Fi Troubleshooting

1) Make sure the **Wi-Fi** on your device is **turned on**.



2) Make sure the date and time on your device is current.



- 3) Verify your "Self-Service ID" by taking the first part of your student email address and removing the @student.sac.edu or @student.sccollege.edu domain.
 - a. Example: The Self-Service ID for <u>ab12345@student.sac.edu</u> is ab12345
 - b. If you have forgotten your student email address, go to the <u>Password Reset</u> page and use the "**Retrieve Username**" function to retrieve it.
- 4) Verify your password works by signing into other resource such as <u>Self Service</u> and <u>Canvas</u>.
 - a. If you have forgotten your password, go to the <u>Password Reset</u> page and use the "Reset Password" function to reset it.
 - b. NOTE: After resetting the password, it may take up to 15 minutes to take effect.
- 5) As a temporary workaround, try connecting to the Guest Wi-Fi (e.g., SAC-Guest, SCC-Guest). You will be prompted to click I Agree to the terms of agreement, but not for log in credentials.

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	RANCHO SANTIAGO Community College District	~
	Welcome to the Rancho Santiago Community College Internet Access portal! If you choose to continue, you are agreeing to comply with and be bound by the following terms and conditions of use. You may not continue without agreeing to these terms and conditions. Terms Of Use	
	 Your use of any information or materials on sites you access is entirely at your own risk for which we will not be liable. You agree that, through this portal, you will not perform the following acts. Attempt to access devices or resources to which you have no explicit, legitimate rights; Copy, reproduce, or transmit any copyrighted file or information other than in accordance with the requirements and allowances of the copyright holder, Launch network attacks of any kind including port scans, DoS/DDOS, packet floods, replays or injections, reseas ion higkcing or inception, are ession higkcing or excitable or active application or script. You agree that you will be mindful of the culteral eensitives of others while using this portal as as not to proke reaction or difnese, and that you will not intentionally access pornographic, argaphically violen, hateful, or other densitive material (as deemed by us) regardless of others ensitivities. You understand that we reserve the right to log, monitor, or block traffic to ensure that these terms are being followed. You understand that the unauthorized use of resources through this portal may give rise to a claim for damages and/or be a criminal offense. 	
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- 6) Try to "Forget the network" and re-join.
 - a. Read the section for Examples on how to Forget a Network.

Examples on how to "Forget a Network"

The steps below show examples of how to forget a Wi-Fi network, on various devices. Please note that every device has different settings for managing Wi-Fi networks, and these are just examples.

On **iPhone or iPad**:

Go to Settings > Wi-Fi > tap the Wi-Fi network you want to forget (*e.g., SAC-Student*) > tap Forget This Network > **tap Forget to confirm**.

≺ Wi-Fi	
Join Thi : Network	
Forget This Network	
Auto-Join	

On Android or Google Device:

Go to Settings > Network & Internet > Wi-Fi > Saved Networks > tap the Wi-Fi network you want to forget (*e.g., SAC-Student*) > **tap Forget to confirm**.

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$\widehat{\mathbf{v}}$	Saved	٥
•	Connect	
$\widehat{\mathbf{v}}$	Forget	
$\widehat{\mathbf{v}}$	Modify	

On Windows:

Go to Start menu > Settings > Network & Internet > tap Wi-Fi > Manage Known Networks > tap the Wi-Fi network you want to forget (*e.g., SAC-Student*) > **tap Forget to confirm.**



On **Mac**:

Go to Apple menu > System Preferences > click Network > select Wi-Fi > click Advanced > under Preferred Networks, select the Wi-Fi network you want to forget (*e.g., SAC-Student*) > **click the remove button (-), and if asked to confirm click Remove** > **OK** > **Apply.**

Wi-Fi T	rcp/ip	DNS	WINS	802.1X	Proxies	Hardware	
Preferred is two	orks:						_
Network Name			S	ecurity		Auto-Join	
			V	VPA/WPA2	Enterprise		
			V	VPA2 Perso	onal		_
		/	N	lone			
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+ − Drag n ✓ Remember n Require adminis	networks Ie. vorks strator a	into the or this cor	rder you pi mputer ha tion to:	refer. as joined			
+ - Drag n Remember n Require adminis Create cor Change ne Turn Wi-Fi	networks let vorks strator a mputer-t atworks i on or o	into the oi this cor utraciza co-comp ff	rder you pr nputer ha tion to: uter petv	lone refer. as joined vorks			